



Health and Safety Policy

KONE mission

At KONE, our mission is to improve the flow of urban life.

We understand People Flow in and between buildings, making people's journeys safe, convenient and reliable.

Safety objectives

Safety is our top priority. Every day, in every part of our organization we work toward our goal of zero injuries. We understand why and how to act safely looking after each other and proactively encouraging safe practices.

Our safety objectives are to:

- Have all of our employees, partners and users of our equipment return home safe every day.
- Continually improve our health and safety performance.
- Be the benchmark for health and safety in our industry.

Safety commitment

We design our solutions and processes to enable us to conduct our business in a safe and sustainable manner and consistently apply the KONE safety management system in all our activities.

Complying with the laws and regulations of the societies in which we operate is the starting point for our business operations. We take pride in the fact that in many cases our own safety standards are stricter than legal requirements.

At KONE, we are all personally responsible and accountable for making sure that both ourselves and others affected by our work are safe. We must follow work procedures and methods, and report incidents and near misses promptly. Everyone at KONE is required to assess the safety of the tasks at hand and has the right to stop work, ask for support, or take the necessary actions to continue the job safely.

All KONE leaders are responsible for providing their teams with the necessary means for working safely. They have to lead by example, make sure their people are consulted and trained, ensure accountability and drive for safety improvements.

KONE management is committed to taking ownership of and being accountable for KONE's health and safety policy.

Henrik Ehrnrooth
President and CEO